

SCRUTINY COMMISSION FOR HEALTH ISSUES	Agenda Item No. 9
10 NOVEMBER 2009	Public Report

Report of the Executive Director of Adult Social Services

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QUARTERLY PERFORMANCE REPORT ON ADULT SOCIAL CARE SERVICES IN PETERBOROUGH

1. PURPOSE

1.1 To report progress against agreed adult social care key outcomes and targets.

2. RECOMMENDATIONS

2.1 This report recommends that the Scrutiny Panel:

- Reviews and notes the quarter 2 position on adult social care targets (attached).
- Reviews areas of identified risk and considers proposed remedial actions.

3. LINKS TO THE SUSTAINABLE COMMUNITY STRATEGY AND LOCAL AREA AGREEMENT

3.1 Supporting vulnerable people is an important part of the Sustainable Community Strategy and a key priority for the Local Area Agreement. Key performance targets from the new National Indicator set have been identified as priorities within the Local Area Agreement.

4. BACKGROUND

4.1 The key outcomes and targets for delivery for adult social care are agreed annually between the Council and the PCT and incorporated into the Annual Accountability Agreement. This report seeks to provide assurance of progress against these outcomes and targets.

4.2 Appendix 1 provides a full list of national Comprehensive Area Agreement targets and other local targets pertaining to adult social care, and shows current attainment at quarter 2 compared to the agreed target and to 2008-09 comparator performance where available.

5. KEY ISSUES

5.1 Key Objectives

5.1.1 Of the 18 key objectives set within the Annual Accountability Agreement, 13 are currently on target for delivery, and rated green by the responsible manager, and five are rated amber. There are no red rated objectives.

5.1.2 The amber rated objectives are summarised in the table below.

Objective	Current issues	Actions
Effective performance management and quality monitoring of all aspects of adult social care.	There are still some gaps relating to data from the Mental Health Trust and voluntary sector grant funded services.	Contracts management processes with the Mental Health Trust are being reviewed. Future Jobs Fund placements are being recruited to enhance data collecting and reporting for services provided via the voluntary sector.
Implementation of national and local service reforms.	Individual budget levels are below target.	The PCT has developed an action plan which seeks to ensure that individualised budgets are fully embedded into processes by December 2009.
Long term and acute mental health services.	There are a number of gaps in data received from the Mental Health Trust.	The Mental Health Trust has been given a deadline to deliver the required data. Failure to do so will result in a performance notice being issued by the PCT.
Major developments to be delivered for learning disability services	Due to the current economic climate there are some concerns around the objective of supporting people with learning disabilities into paid and unpaid employment.	The PCT continues to work closely with local employers. In September, 74 adults with learning disabilities were being supported in paid employment (12.33%) which is around twice the comparator average (5.2%).
Well-being and prevention – mental health	Currently looking at capacity issues to undertake day care review.	Capacity to be reviewed and options considered.

Targets

- 5.2
- 5.2.1 Appendix 1 gives a full breakdown of performance against national and local adult social care targets.
- 5.2.2 Of the 13 national CAA targets, five are currently rated red. Of these, two are performing below target and the comparator average for 2008-09, two have missing data, and one is performing below target but is above the comparator average for 2008-09.
- 5.2.3 The red CAA targets are summarised in the table below.

Target	Actions / Comments
N125 The proportion of people achieving independence three months after entering intermediate of rehabilitative care.	The service has moved to the City Care Centre from May 2009. Performance improved in July to 80.49%, which will reflect some of the first people to receive care in the new facility.
NI130 Percentage of adults receiving their social care support via an individualised budget or direct payment.	Due to delays in embedding the processes in quarter 1, performance on the target is significantly behind the target trajectory of 24% at 8.73%.
NI131 Average number of weekly delayed	Mental health delays have fallen to below the

<p>transfers of care per 100,000 of the population</p>	<p>target set but hospital (acute) delays have risen. The analysis of root causes of delays, their duration and potential resolution is currently being undertaken as part of the production of a Delayed Transfer of Care Recovery Plan. The root causes of non-alignment in timing and emphasis of processes and procedures both within PSHFT and through links with community services are currently being addressed. This includes procedures relating to the exercise of patient choice, processes relating to planned and actual dates of discharge and the ease of undertaking individual mental capacity assessments to ensure a patient is exercising their own choices in care after discharge from hospital. In addition, a sub-group of the Peterborough Emergency Care Network is evaluating how to achieve greater throughput and capacity in intermediate care services both within the City Care Centre and in people's own homes.</p>
<p>NI 149 Proportion of adults in contact with secondary mental health services in settled accommodation.</p>	<p>No data available - The Mental Health Trust has been given a deadline to deliver the required data. Failure to do so will result in a performance notice being issued by the PCT.</p>
<p>NI 150 Proportion of adults in contact with secondary mental health service in paid employment.</p>	

6. IMPLICATIONS

6.1 None.

7. CONSULTATION

7.1 Not applicable.

8. NEXT STEPS

8.1 Performance will continue to be closely monitored with regular reporting to the NHS Peterborough Board and Scrutiny Commission for Health Issues.

9. BACKGROUND DOCUMENTS

Used to prepare this report, in accordance with the Local Government (Access to Information) Act 1985

9.1 None

10. APPENDICES

10.1 Appendix 1 AAA Performance Indicator 09-10

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